



LAKE WINDS® ENERGY PARK

**Consumers Energy
Customer Care Team**

LAKE WINDS® ENERGY PARK

Thank you for contacting Consumers Energy regarding an issue, comment, question or concern involving the operation or maintenance of the Consumers Energy Lake Winds® Energy Park wind farm. The Notification/Complaint Form has been developed in accordance with the Mason County Zoning Ordinance for submittal of issues, comments, questions or concerns. Please complete the requested information in as much detail as possible. When completed, please submit the form to Consumers Energy, either by e-mail to: **lakewindsenergypark@cmsenergy.com**

or by U.S. Mail to:

**Consumers Energy
Lake Winds® Energy Park
330 Chestnut St
Cadillac, MI 49601**

Following receipt of the form by Consumers Energy, you will receive an acknowledgement within five (5) business days that includes information on how your issue will be addressed. For more information, please see our web site at www.lakewindsenergypark.com or call **1-855-352-5394**.

To find out more about the Special Land Use requirements or the Mason County Zoning Ordinance regulating utility scale wind turbines, go to www.masoncounty.net under the zoning department web page link to Lake Winds® Energy Park.

Thank you.

Consumers Energy Customer Care Team

***PLEASE NOTE: Consumers Energy and/or its authorized agent may need access to your property or residence to fully investigate the complaint. Failure to allow access within a timely manner or at all may affect the resolution of the complaint.**



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NOTIFICATION/COMPLAINT SUBMITTAL FORM

Name: _____

Date of Notification: _____

Address: _____

Phone Daytime: _____

Evening: _____

E-mail address: _____

Location where event/occurrence happened (if different from above): _____

Description of event or occurrence complained of: _____

Date of event or occurrence: _____ Time of event or occurrence: _____

Duration of event or occurrence: _____

Turbine No. __ (if known)

If known, briefly describe how you believe the event or occurrence violates the Mason County Zoning Ordinance and/or the Special Land Use Permit, such as shadow flicker, noise, etc. _____

If available, any materials you have to support this complaint would be helpful.

I attest that I am the owner or other resident of the property and hereby grant to Consumers Energy and/or its agents or contractors permission to enter upon the above described property for purpose of investigating the event or occurrence described above, after prior notification to me.

Signature (sign): _____

Signature (print): _____